

General Questions

Group Questions

When is The Museum open?

We are open daily from 9am – 5pm. Last admission is at 4pm. Last admission to special exhibitions is at 3:30pm. We are closed Christmas Day. During spring breaks, summers and holidays, we frequently extend or shorten our hours. Please check our website or call for details.

When is the best time to visit?

Visitors arriving any weekday before 10am or after 2pm or in the months of September and January will find fewer crowds.

Are there any free days?

There are some days where Basic Admission is free. Please visit http://www.fieldmuseum.org/plan_visit/free_days.htm for a complete listing of free days or call (312)665-7300 for more information. Admission charges still apply to special exhibitions.

How do I get to The Field Museum?

The Field Museum is located on Chicago's beautiful lakefront campus. Take Lake Shore Drive to the 18th Street exit. Follow Museum Campus drive and posted signs. See our website for detailed map.

Where can I park?

Flat rate parking is available in various lots on the Museum Campus. If you are arriving by motorcoach, see the next column for bus specific parking.

How do individuals (less than 15 in a party) purchase tickets?

You can purchase individual advance tickets by calling 1-866-FIELD-03 or by visiting our website.

What about Bears Game Days?

We do not accept group reservations on Chicago Bears Game days. The NFL schedule is released in the April preceding the annual NFL season. At that time, we will contact all groups scheduled on those days and work with the group leader to reschedule the group.

Is there an additional charge to view Sue the T. rex?

No, Sue is included with the basic admission price.

How and when do I purchase tickets for groups of 15 or more?

Please fill out a Group Sales reservation form and fax or mail it to us or visit our web-site to fill out an on-line reservation request form. Due to the availability of certain exhibitions, we urge you to book your group as far in advance as possible. Although we can take your booking up until the week prior to your visit, we appreciate at least a month's notice. We cannot arrange docent tours or food service without at least two weeks notice. All tickets and services are subject to availability.

Will I receive confirmation of my group order?

Within 2-3 days of sending in your reservation form, you will receive a group confirmation along with payment procedures and other group policies. A 50% deposit is due within 2 weeks. Final group numbers and final payment are due 2 weeks prior to visit date. Cancellation with full refund is available if made no later than 2 weeks prior to visit date.

How does our group check-in?

All groups should enter through **EAST** Entrance. This entrance provides barrier free access. Please send a group leader to the Group Sales desk to check-in. Tickets are not printed for groups. If you require printed tickets, you must make your request at least 10 days in advance of your visit. A convenience fee will be charged and the tickets will be mailed to you.

Is there a group discount for temporary exhibitions?

Groups of 15 or more receive discounted rates. See attached exhibition description page for details of current offerings.

Where can our bus park?

Free parking is available in designated areas west of the Museum at the intersection of Roosevelt and Canal. See http://www.fieldmuseum.org/plan_visit/parking_map.htm for maps. Parking is also available for a fee at the Adler Planetarium's lot. Motorcoaches cannot stage on Solidarity Drive or the Museum drop-off areas. There is a designated turnaround at the East Entrance.

Where can our group enjoy lunch?

The Field Museum is proud to offer Corner Bakery Catering on-site designed expressly for groups like yours. We also offer themed menus based on special exhibitions. See attached menu or ask for details.

For more information, please visit www.fieldmuseum.org/group_visits or call (312) 665-7300

